



Zinnov Zones for RPA Services 2019: Framework



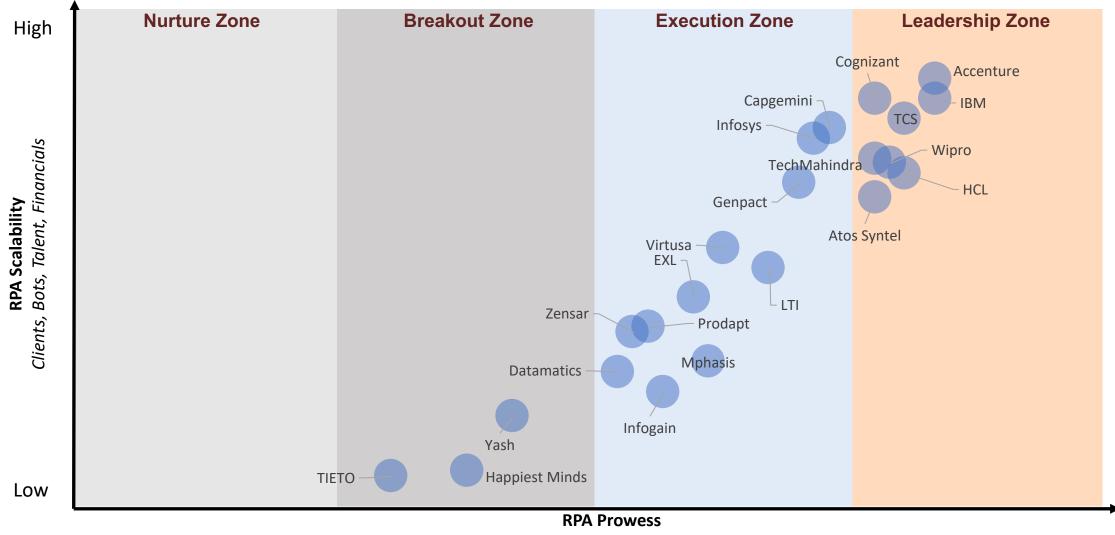
Zinnov evaluated participating service providers on two key areas basis which they **RPA Prowess** Scalability were plotted on a 2-dimensional graph The cumulative score of enterprises based on RPA Prowess (x value) and Scalability in RPA business (y value) was used to classify service providers in Zinnov Zones framework **Scalability of Business Scale of Business** Positioning reflects the scores in RPA Prowess and Scalability **RPA Clientele RPA Talent Bots Deployed RPA Prowess** > RPA Focus > Breadth of > Composition > Intellectual **>** Business Ecosystem **RPA** of RPA Models **Property** Leverage **Capabilities** Workforce



Zinnov Zones for RPA Services: Overall Ratings



Zinnov Zones for RPA Services – Overall



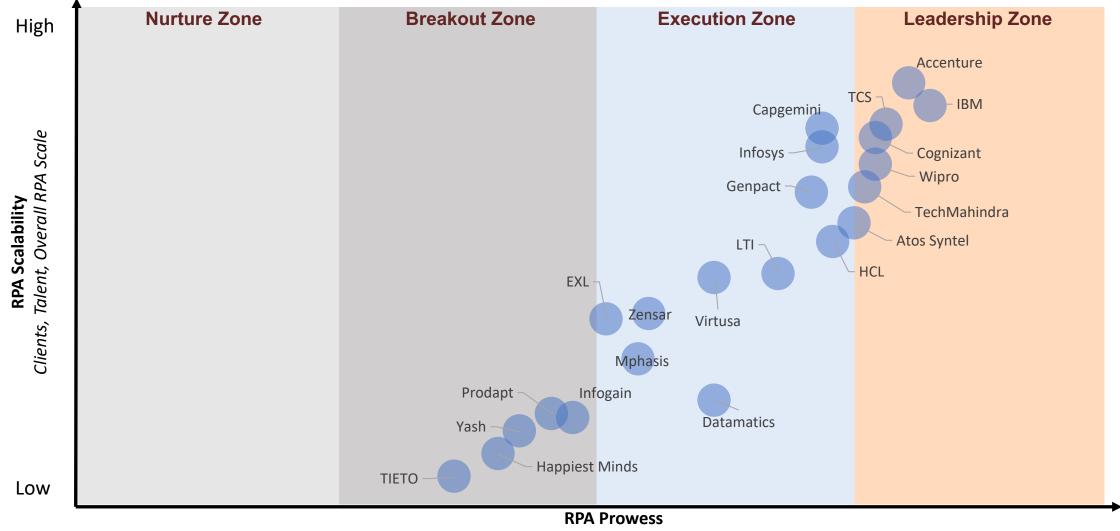
RPA Focus, Breadth of RPA Offerings, Innovation Ecosystem, Talent Distribution, Clients Distribution, Vertical Focus, Business Model



Zinnov Zones for RPA Services: Segment-wise Ratings (1/6)



Zinnov Zones for RPA Services – Cognitive RPA



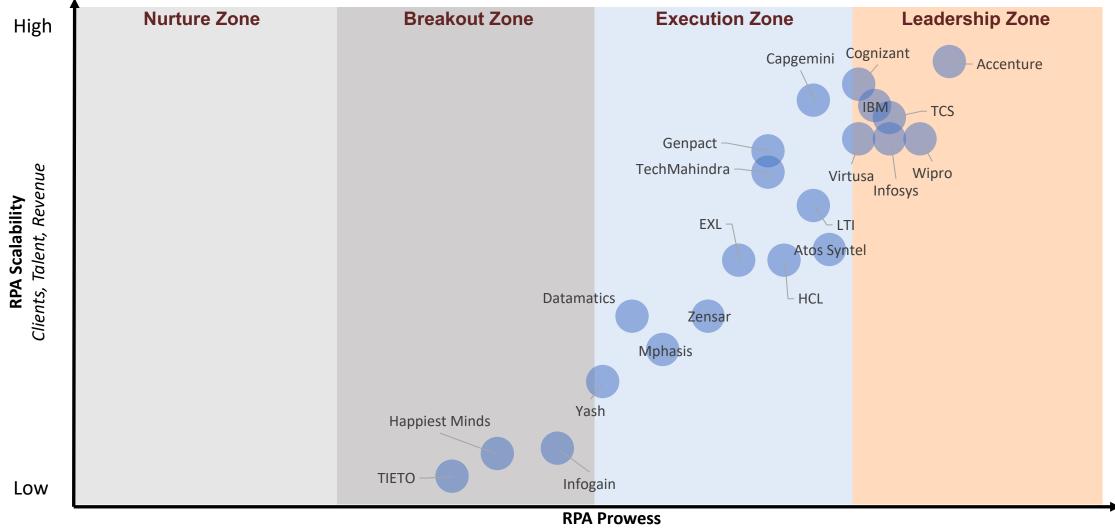
Use Case Analysis, Customer Endorsements, Market Visibility, Ecosystem Leverage, Cognitive Skills, Cognitive IPs



Zinnov Zones for RPA Services: Segment-wise Ratings (2/6)



Zinnov Zones for RPA Services – BFSI

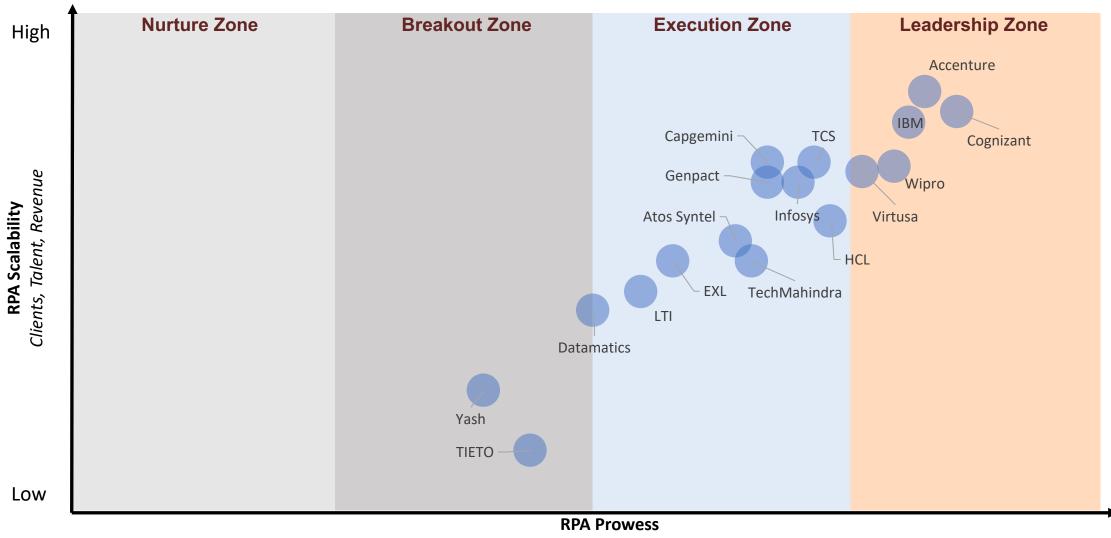




Zinnov Zones for RPA Services: Segment-wise Ratings (3/6)



Zinnov Zones for RPA Services – Healthcare

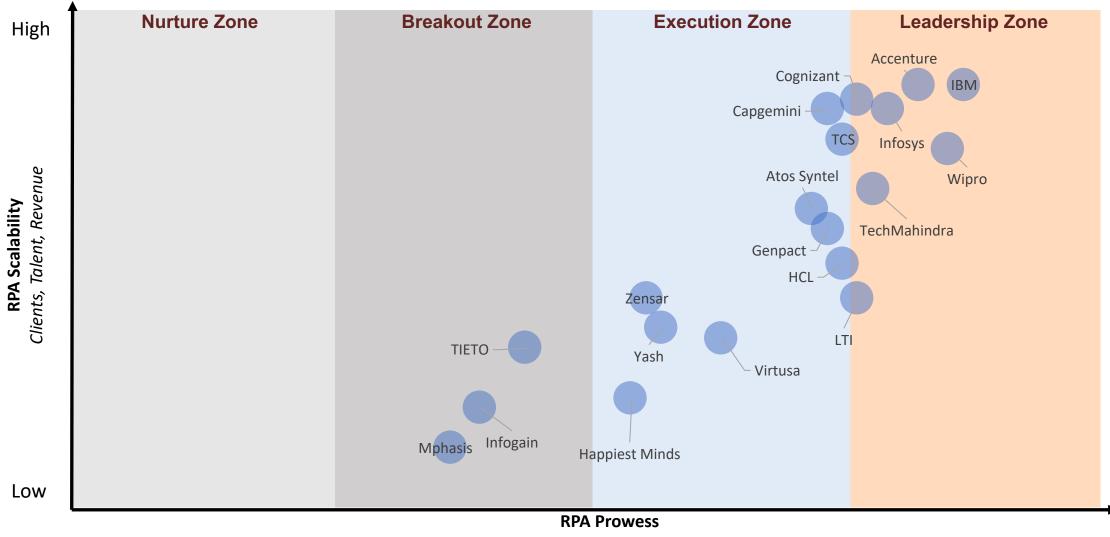




Zinnov Zones for RPA Services: Segment-wise Ratings (4/6)



Zinnov Zones for RPA Services – Retail & CPG

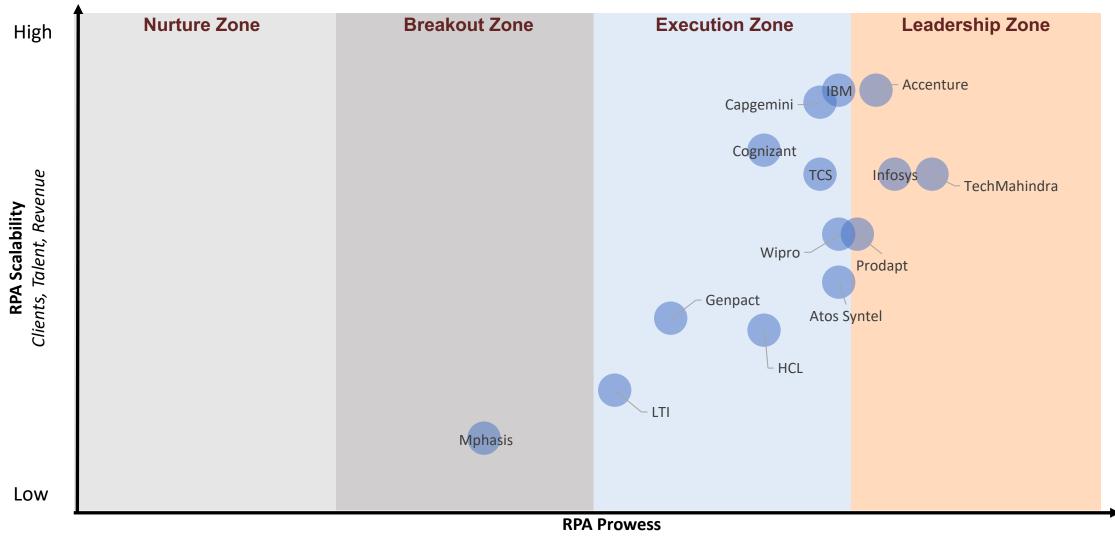




Zinnov Zones for RPA Services: Segment-wise Ratings (5/6)



Zinnov Zones for RPA Services - Telecom & Media





Zinnov Zones for RPA Services: Segment-wise Ratings (6/6)



Zinnov Zones for RPA Services – Travel & Hospitality

